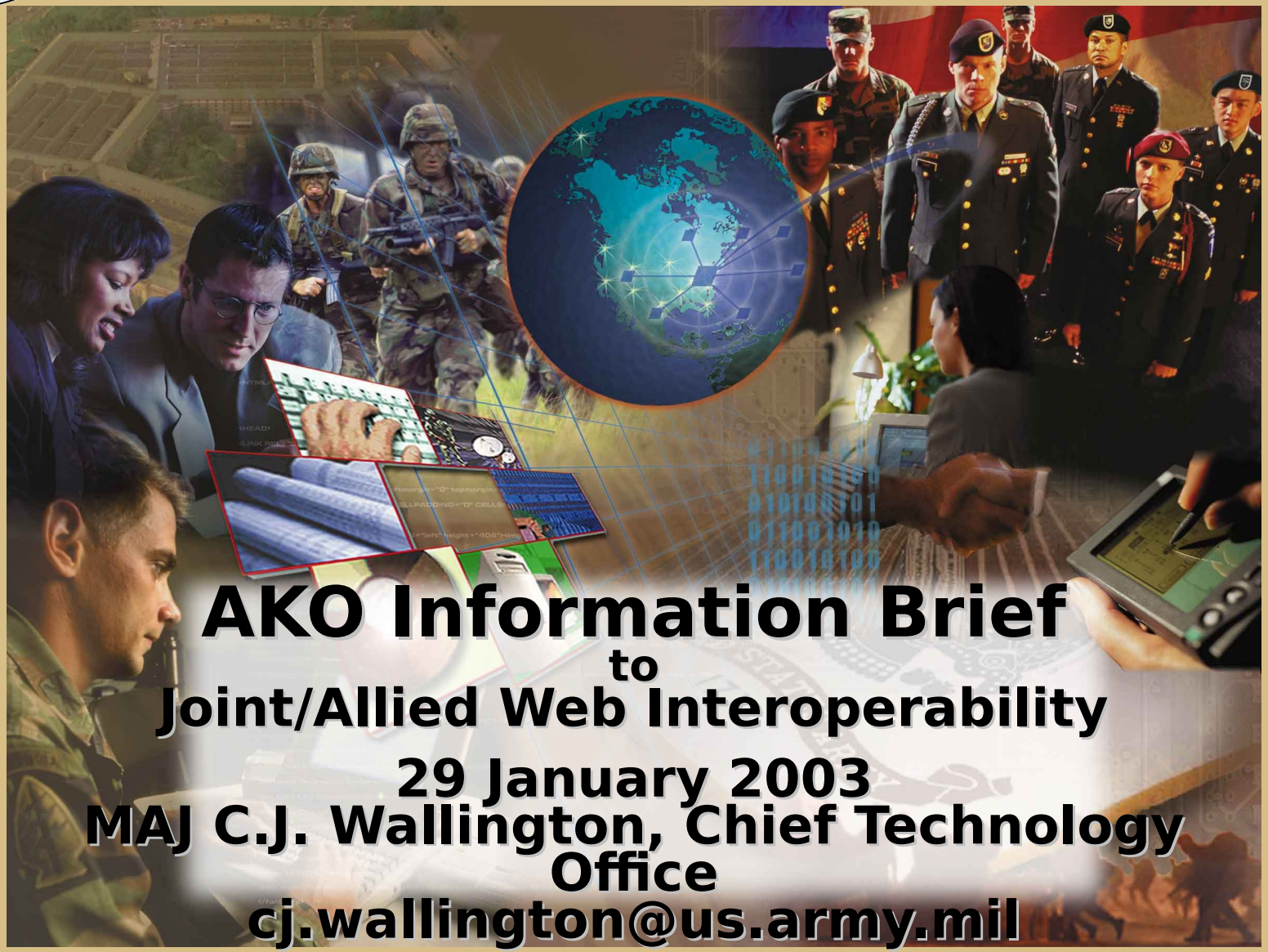


AKO Information Brief

to

Joint/Allied Web Interoperability

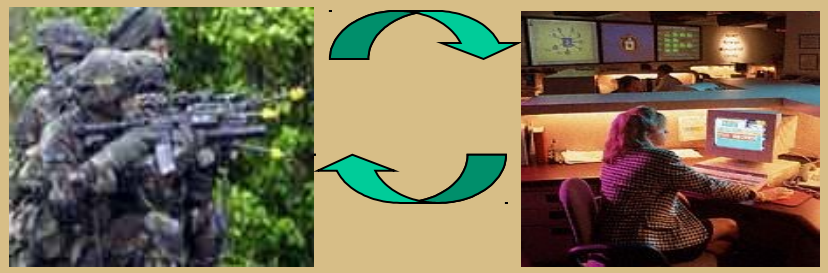
29 January 2003

MAJ C.J. Wallington, Chief Technology Office

cj.wallington@us.army.mil

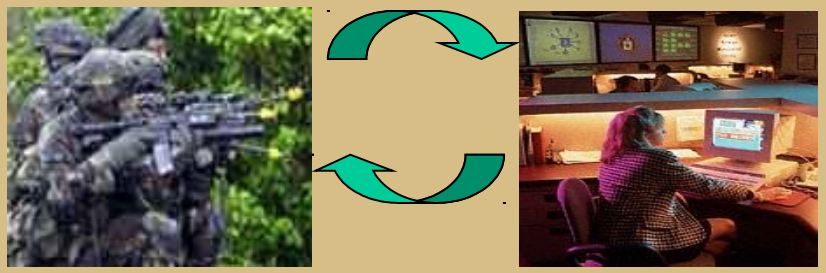
Purpose

Information briefing about AKO background and mission in order to allow joint/allied leadership to consider leveraging joint/allied requirements against AKO-type capabilities.



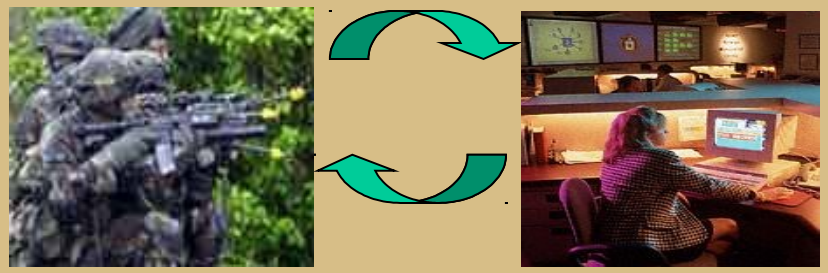
Outline

- Background
- AKO
- AKO-S
- KCC
- AKO Future



Army Knowledge Management

The Army strategy to transform itself into a network-centric, knowledge-based force. This effort is an integral part of Army Transformation. AKM is intended to improve decision dominance by our warfighters and business stewards—in the battlespace, in our organizations, and in our mission practices.



AKM Strategic Goals

- *Adopt governance and cultural changes to become a knowledge-based organization*

- *Integrate knowledge management concepts and best business practices into Army processes to improve performance*

- *Manage the Infostructure as an Enterprise to enhance capabilities and efficiencies*

- **Scale Army Knowledge Online as the Enterprise Portal to provide universal, secure access for the entire Army**

- *Harness our human capital for the knowledge-based Army*

Goal 4: Scale AKO

- ***Intent:***
  By Jul 02, the Army will conduct the majority of its internal business via the Web through AKO
- ***Requirement:***
  - AKO accounts for Active duty, ARNG, Reserve, and DA Civilians
  - Functional and MACOM managers streamline and webify applications/link to AKO or obtain waiver by 1 July 02.
- ***Result:***
  - over 970 Mission essential/critical applications and 700 "Other" apps added to Army IT Registry (AITR)
  - Single sign-on actions continue

Update:

- Over 1,242,896 AKO accounts and growing

- Over 473,218 Active Army Accounts or 97% of the force

- Passed 190,000 daily total logins on 27 Jan 03

- 13,000 Avg. Distinct IM users per day

- Avg. 690,000 email messages per day

- Exceeded 103,000 unique logins per day on 27 Jan 03

- Growing Functional and organizational content

- 24X7 support operations implemented

- Coordinating mirror site

Total Logins Jan-Nov 2002 : 25.4M

n 1.3M Feb 1.3M Mar 1.6M Apr 1.9M May 2.0M Jun 2.1M

2.5M Aug 3.0M Sep 3.1M Oct 3.4M Nov 3.2M Dec 3.4M

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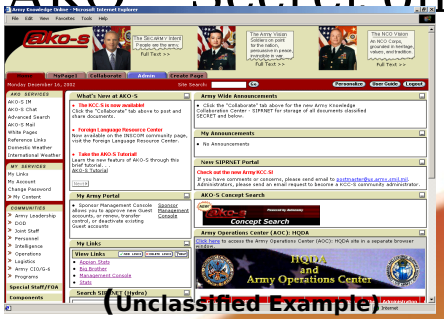
Range of Knowledge Portals

AKO – Secret on the



(Unclassified Example)

- Opns and Intell primary users
- Secret and below content
- Secure web email
- Secure Instant Messaging

19,500+ accounts

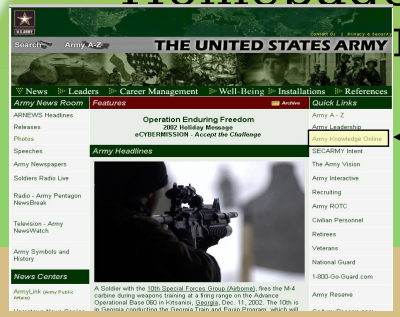
AKO - Unclass on the NIPRNet

- The Army's daily workhorse
- 128 bit (SSL) encryption security
- Instant Messaging and Chat
- Content is sensitive but Unclassified

1,242,896+ accounts

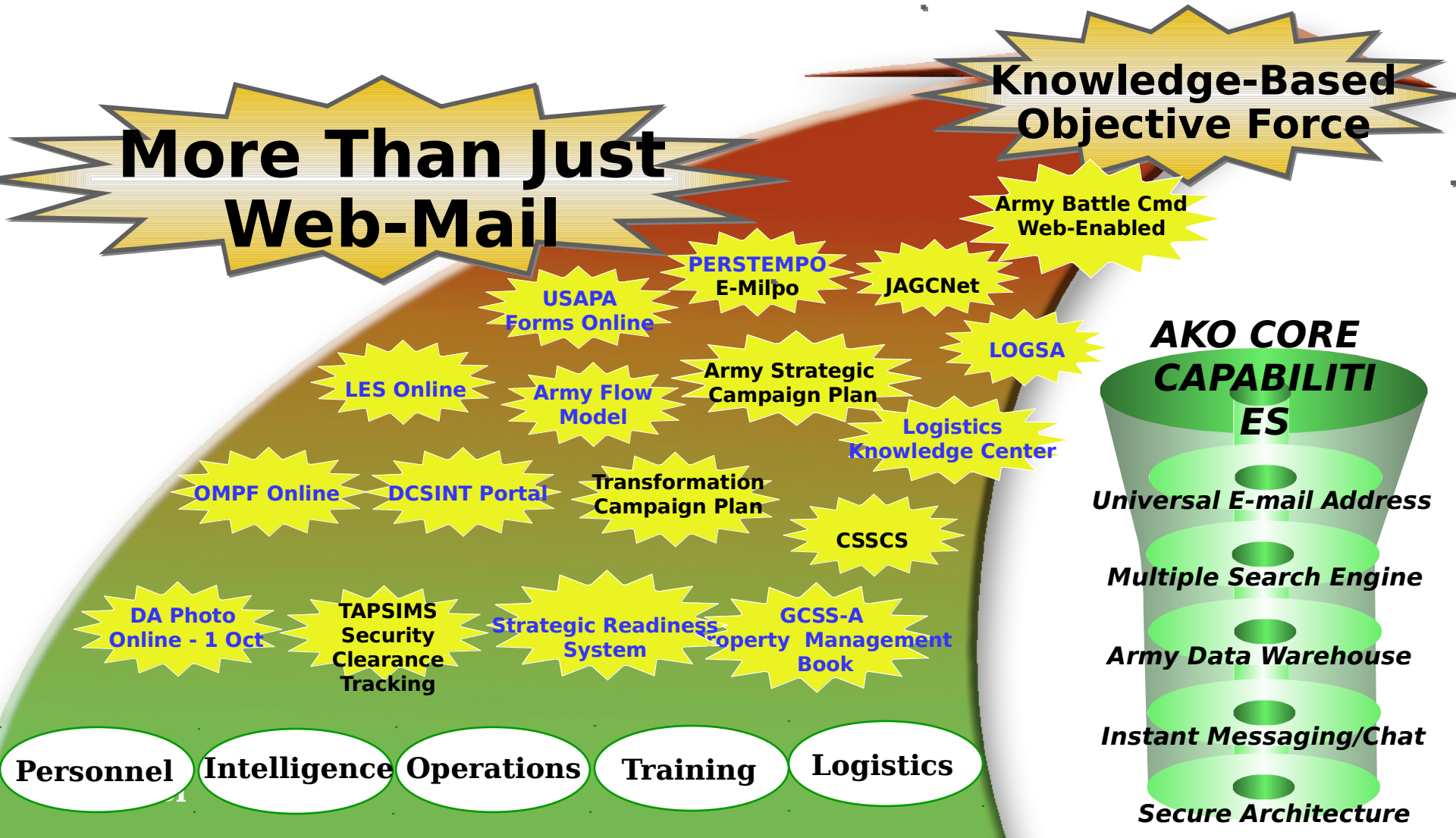
- Internal
- External

The Army Homepage



- The Army's public Web site
- Unrestricted access
- Content updated daily by CSA Strategic Communications Group

AKO . . . One Stop Shopping for Army



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AKO-Gateway to Army Knowledge over 1,242,896 users

ako
Welcome, portal test1
Monday December 16, 2002
The SECARMY Intent
People are the army.
Full Text >>
The Army Vision
Soldiers on point for the nation, persuasive in peace, invincible in war.
Full Text >>
The NCO Vision
An NCO Corps, grounded in heritage, values, and tradition.
Full Text >>
Home
Collaborate
Personalize
Search
GO
My Communities
AKO Help
Feedback
User Guide
Logout
AKO Services
AKO IM
AKO Chat
Advanced Search
AKO Mail
White Pages
Reference
Self-Service
My Personnel
My Finance
My Medical
My Education
Army Libraries
My Travel
My Legal
My Account
My Links
My Profile
My Email Options
Change Password
My Content
Army Communities
Special Staff/FOA
Components
MACOMS
What's New at AKO
NEW! 50 MB of Personal Storage in the KCC
Are you aware that you can upload up to 50 MB of personal work files into the KCC?
Click here to upload files into your Personal and Teams Knowledge Centers.
NEW! OMPF Online
OMPF Online is now available. To access it, click the link below:
https://ompf.hoffman.army.mil
NEW! Nested Communities Now Live!!
With the introduction of Nested Communities, smaller Army organizations can now have AKO pages. Please click the link below to learn how to use the new community pages.
How to Find AKO Communities
Next
My Army Portal
• Sponsor Mgmt Console allows you to approve new Guest accounts, or renew, transfer control, or deactivate existing Guest accounts.
Click Here for Sponsor Management
• Feedback allows you to make comments or suggestions about AKO Services and bring good ideas to the forefront.
Send us Your Feedback!
Army Wide Announcements
• Active, Guard and Reserve PERSTEMPO data is now available on AKO. Go to SELF SERVICE - My Personnel - PERSTEMPO Counter
• Safety and risk management information and tools to support leaders
Click here for details...
• Army Anthrax Vaccine Immunization Program (AVIP) Resumption Execution Plan
Click Here
• State-of-the Art Computer Based Training available for free to Army workforce
More Information
Next
My Announcements
My Medical Readiness Announcements
HIV Test: You have a valid HIV test that will expire 04/30/2004.
DNA Sample: You have a DNA sample in the DNA Repository.
Dental Status: You are currently dental deployable.
* Your next dental exam is due: 2003-06-29
Army Quick Links
Army A-Z
0-9 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

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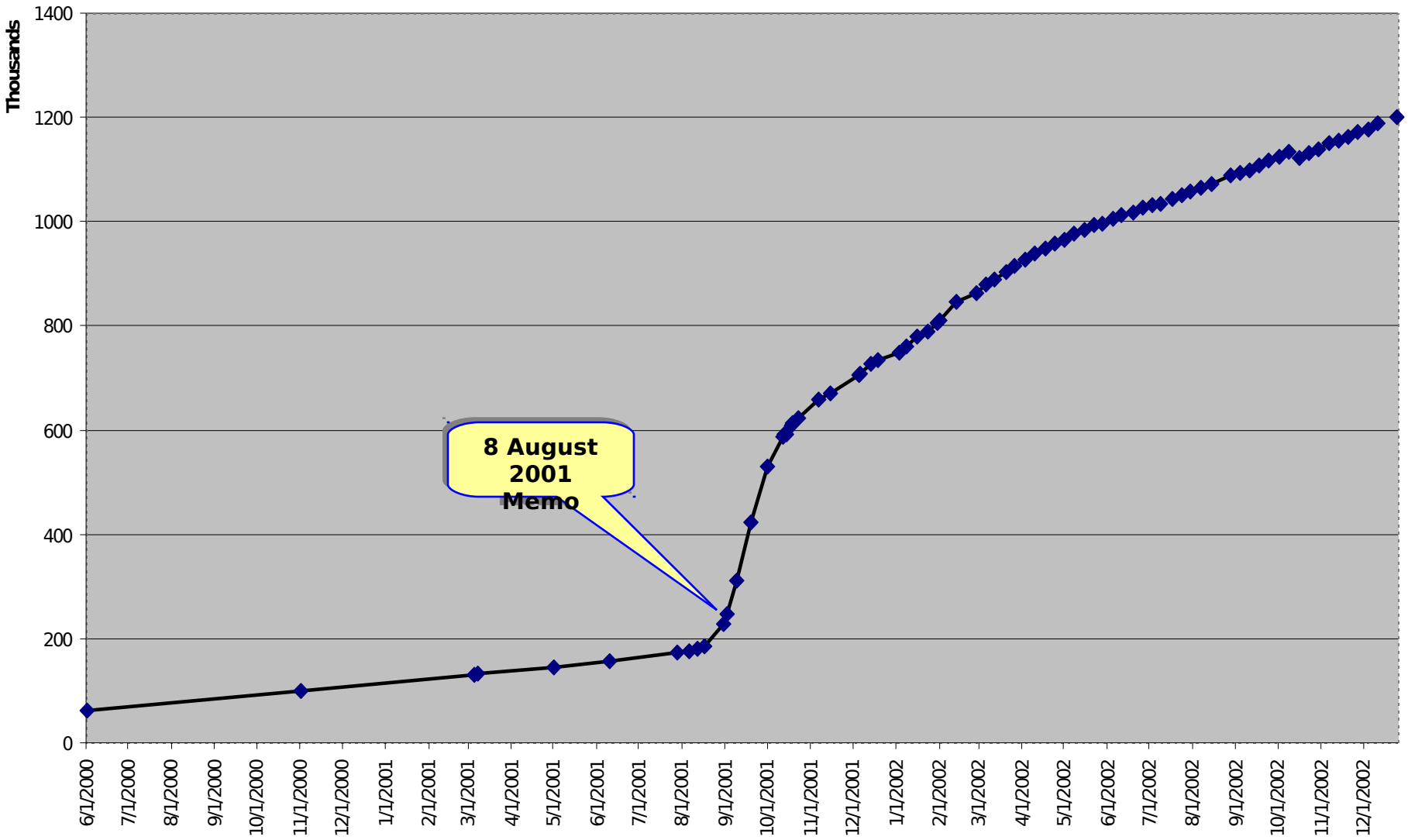
AKO Growth



AKO Statistics

	Apr 9th	Oct 7th	Jan 28th
Accounts	938,997	1,096,877	1,242,896
Total Daily Logins	75,521	132,563	190,808
Distinct Daily Logins	45,134	72,983	103,023
Community Pages	70	142	217
KCC Documents	4,540	78,532	171,143
Documents Downloaded	<1000	505,984	1,125,275
Single Sign-On Apps.	2	50	75

- Instant Messages: March 2002 - 1,380,124; October 2002 - 3,420,329 (a 148% increase)
- AKO-S Accounts: April 2002 – 5,881; 28 January – 19,500; (a 331% increase)
- AKO Accounts – 97% of the Active Army force has an account (64% Army Reserve, 70% National Guard, 94% DA Civilians)

AKO MACOM Jan Statistics

MACOM	%AKO Login	%w/ AKO Acct.	#AKO Acct.	Distinct Logins	Total Logins	#in TAPDB
USACID	62.74%	98.73%	1476	938	7,992	98.72%
NETCOM	58.65%	98.31%	7116	4,245	37,050	98.31%
CSA	57.26%	95.96%	2135	1,274	10,031	95.95%
PERSCOM	54.84%	94.08%	4692	2,735	27,529	94.08%
EUSA	52.76%	95.76%	25879	14,258	126,128	95.75%
JOINT-DOD	51.80%	89.10%	9655	5,613	43,291	89.10%
SOCOM	50.57%	95.85%	4109	2,168	17,044	95.84%
USAREUR	49.07%	95.19%	55938	28,838	266,200	95.18%
INSCOM	48.99%	97.65%	9173	4,602	36,789	97.64%
USASOC	46.97%	93.39%	12393	6,233	45,235	93.39%
UARSO	45.05%	90.68%	1109	551	5,635	90.67%
OTHER	44.82%	92.76%	14678	7,092	46,202	92.76%
SA	42.13%	88.02%	867	415	3,245	88.02%
USARPAC	41.15%	92.40%	21955	9,779	68,029	92.39%
FORSCOM	39.85%	92.26%	194751	84,111	719,709	92.26%
TRADOC	38.73%	75.70%	72720	37,208	331,298	75.69%
AAA	37.48%	97.77%	613	235	1,270	97.76%
FOA	35.43%	90.21%	6763	2,656	21,048	90.20%
SPACECOM	34.63%	99.49%	1764	614	4,396	99.49%
NGB	33.69%	81.43%	377	156	1,257	81.42%
USAR	32.60%	85.77%	152994	58,157	512,080	85.77%
USAIMA	32.36%	98.25%	841	277	1,556	98.24%
MEDCOM	31.46%	95.84%	52648	17,285	121,117	95.83%
USAASA	30.26%	93.93%	3002	967	5,845	93.92%
MDW	29.84%	86.30%	4807	1,662	14,043	86.30%
MTMC	20.82%	93.81%	1424	316	1,995	93.80%
AMC	19.65%	97.96%	49271	9,883	48,451	97.96%
ATEC	16.87%	85.03%	4687	930	6,004	85.03%
NG	16.16%	67.06%	217626	52,446	481,877	67.06%
USMA	15.40%	88.17%	6299	1,100	5,742	88.17%
USACE	6.42%	91.89%	32750	2,289	12,158	91.88%

*Statistics are based on MACOM designation, NOT ACCOUNT TYPE. For example, it is possible for an individual to be in the Reserves and have a MACOM designation distinct from USAR.

- EUSA and USAREUR at #5 & #8 in % Logins – demonstrates that AKO is a key tool for overseas soldiers not just HQDA Staff
- AKO and AKO-S continue to receive accolades from deployed units in Afghanistan and other locations
- Single Sign-On Requests continue to come to AKO from virtually every MACOM.
- Real-time AKO MACOM Stats available in Feb 03 to all MACOM Administrators.
- Nested Communities

AKO Features since Apr 02

- Single Sign-On Infrastruture
- Single Sign-On Request and Tracking System
- KCC Check-In/Check-Out
- Dental Notification
- DNA Notification
- HIV Notification
- CSM Promotion Board Notification
- Loan Repayment Notification
- Army IT Registry Database available to Enterprise
- KCC Send Link Feature
- KCC Email Notifications
- KCC Document/Email Auto-Launch
- KCC Full-Text Search
- Mini Web Site Channel
- Real Time KCC Statistics
- KCC/Bantu Integration Contact Lists
- KCC Folder Level Security
- KCC Multiple File Upload
- KCC Portal Channel
- Community Support for Bulk Uploaded Documents, Creation of Community/Sub-Community Structures, etc.
- Bond Alert Notification
- Targeted Early Bird News
- Addition of MACOM Attribute to LDAP system
- Contact Page Administrator Functionality
- User Profile/Account
- AKO/Army Search for Links, Website, Taxonomy, and KCC Documents
- Chat Room Capability
- KCC Move File/Folder Capability
- KCC Security Upgrades
- KCC Information Upgrades (Administrator Notification, etc.)
- Archived Group Announcements
- Dynamic Guest Account Sponsorship Changes

And Much More!

AKO Functional Use

- ***Medical Readiness – May – December 2002***
  - ***Soldier logs into AKO and their My Announcements channel shows various medical readiness status***
  - ***First Steps toward six readiness indicators sent to Soldier and their Commander***
    - ***HIV/DNA – August 2002***
    - ***Immunizations FLU Shots – Dec 2002***
    - ***Women's health – Next Scheduled indicator***
    - ***Last Physical Date***
    - ***Pre and Post Deployment Survey completion***

- ***Loan Repayment Program – January, June, and August 2002***
  - ***25% snail mail failure rate in notifying soldier of college loan repayment program changes***
  - ***Failures causing soldiers to pay interest on college loan which government will not repay but they do not know this due to break in communication link***
  - ***AKO mail used this past quarter to notify almost 2,000 of these soldiers resulting in significant saving to soldier and reconnect between the loan program and the soldier***
  - ***New message sent each quarter***

AKO Functional Use – cont.

- ***DFAS Travel Status Notification – February 2002***
  - ***When soldiers or civilians submit TDY travel payment vouchers, AKO sends receipt confirmation and payment notification***
  - ***Coordination ongoing to accept AKO login into DFAS system***
  - ***Will allow soldier to view LES and make allotment changes***
- ***Education Community Channel - April 2002***
  - ***AKO Education Community of Practice established 18 April***
  - ***Single place for DA Civilians and Soldiers to go for education and Distance Learning information***
  - ***Results - significant increase in Education program knowledge and involvement by civilians and soldiers***
- ***PERSTEMPO OnLine – Dec 2002***
  - ***Soldier logs into AKO, Self Service, My Personnel and views their individual PERSTEMPO one year and two year credible deployment days.***
  - ***View also provides Last Deployment data***
- ***My Legal – Dec 2002***
  - ***Legal information in multiple locations***
  - ***Need to create Legal Self Service area***
  - ***Consolidate self service legal information***
  - ***Expand Legal information to AKO Users***

AKO Functional Use – cont.

- ***Computer Based Training – February 2002***
  - ***CBT-Smart Force training program available to all Active, Reserve, Guard soldiers and DA Civilians***
  - ***Enrollment in program limited due to customers not being aware of program***
  - ***A Computer Based Training announcement was placed into AKO Army Wide Announcements***
  - ***Result - a significant increased in CBT enrollment***

- ***Information Push via email – March 2002***
  - ***AKO pushing information to Soldiers***
  - ***Targeted AKO email messages sent to all AKO members in Delaware and New Hampshire National Guard informing them about their opportunity to participate in the Computer Based Training – Smart Force program***

- ***Information Push via AKO Portal and Email– 23 April 2002***
  - ***Soldier logs into AKO, the portal checks rank, determines E-4 status***
  - ***AKO then sends that E-4 an AKO email describing the Computer Based Training-Smart Force initiative and invites them to participate***
  - ***Result – 400% enrollment increase***

AKO Functional Use – cont.

- ***TRICARE OnLine - TBD***
  - ***TRICARE OnLine is available today (with additional login/password) through AKO. Single Sign-on discussion continues***
  - ***Soldier to order prescription refills, view health care provider web page and make on-line appointments***
- ***DEERS OnLine - TBD***
  - ***DEERS OnLine is available today (with additional login/password) through AKO. Single Sign-on discussion continues***
  - ***In future, Soldier will view their home address and make on-line corrections. They will also be able to view their PX/Commissary, MWR, pharmacy, medical and dental eligibility.***
- ***LES OnLine – TBD***
  - ***MY PAY system currently requires additional user ID, password and PIN***
  - ***System to be integrated into AKO and will accept AKO authentication to view or change pay information***

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Soldier Medical Readiness

ako
Welcome, portal test1
Monday December 16, 2002
The SECARMY Intent
People are the army.
Full Text >>
The Army Vision
Soldiers on point for the nation, persuasive in peace, invincible in war.
Full Text >>
The NCO Vision
An NCO Corps, grounded in heritage, values, and tradition.
Full Text >>
Home
Collaborate
Personalize
Search
GO
My Communities
AKO Help
Feedback
User Guide
Logout
AKO Services
AKO IM
AKO Chat
Advanced Search
AKO Mail
White Pages
Reference
Self-Service
My Personnel
My Finance
My Medical
My Education
Army Libraries
My Travel
My Leg
My Accou
My Links
My Profile
My Email Options
Change Password
My Content
Army Communities
Special Staff/FOA
Components
MACOMS
What's New at AKO
50 MB of Personal Storage in the KCC
Are you aware that you can upload up to 50 MB of personal work files into the KCC?
Click here to upload files into your Personal and
Nested Communities Now
With the introduction of Nested Co
smaller Army organizations can now
pages.
Sponsor Mgmt Console allows you to approve new Guest
Click Here for Sponsor
Send us Your Feedback!
AKO services and bring good ideas to the forefront.
Army Wide Announcements
Active, Guard and Reserve PERSTEMPO data is now available on AKO. Go to SELF SERVICE - My Personnel - PERSTEMPO Counter
Safety and risk management information and tools to support leaders
Click here for details...
Army Anthrax Vaccine Immunization Program (AVIP) Resumption Execution Plan
Click Here
State-of-the Art Computer Based Training available for free to Army workforce
More Information
Next
My Announcements
My Medical Readiness Announcements
HIV Test: You have a valid HIV test that will expire 04/30/2004.
DNA Sample: You have a DNA sample in the DNA Repository.
Dental Status: You are currently dental deployable.
* Your next dental exam is due: 2003-06-29
Army Quick Links
Army A-Z
0-9 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z
MY ANNOUNCEMENTS – HIV Testing Information
MY ANNOUNCEMENTS – DNA Testing Information
MY ANNOUNCEMENTS - Dental Readiness Information

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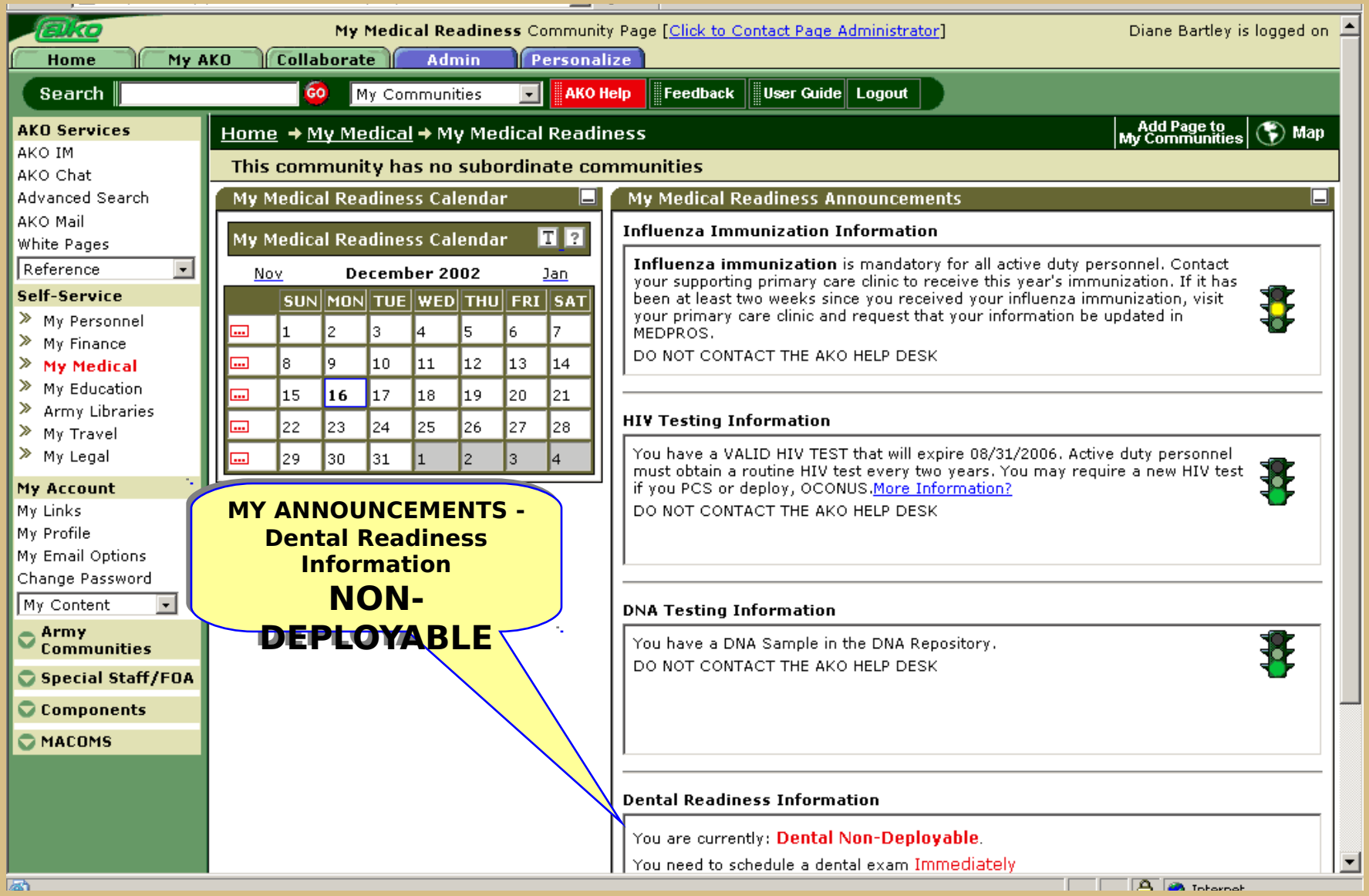
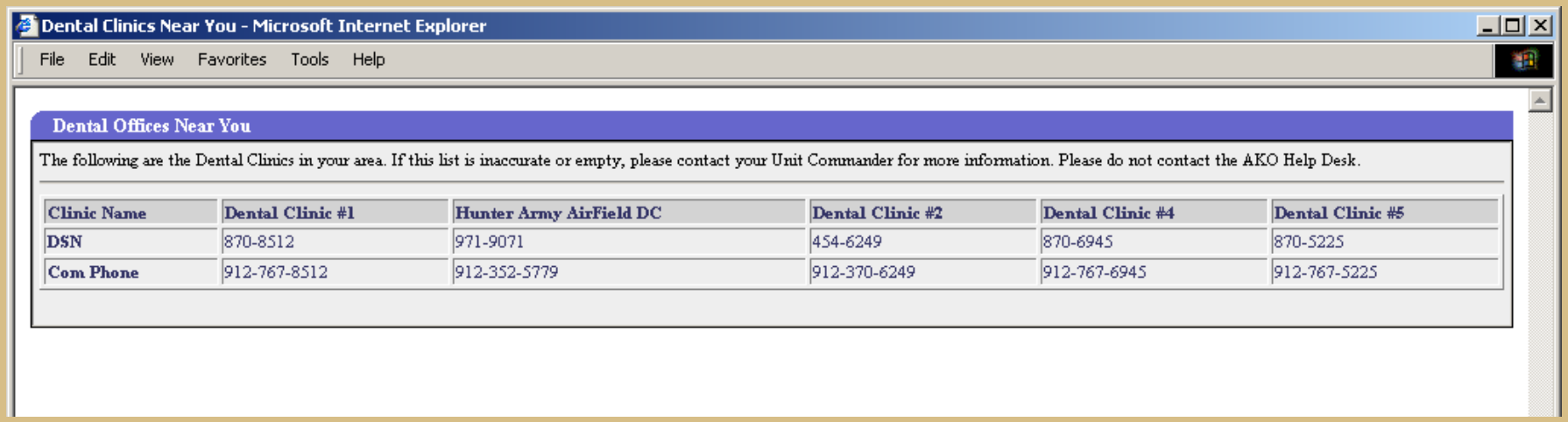
Dental Readiness


My Medical Readiness Community Page [Click to Contact Page Administrator]
Diane Bartley is logged on
Home
My AKO
Collaborate
Admin
Personalize
Search
My Communities
AKO Help
Feedback
User Guide
Logout
AKO Services
AKO IM
AKO Chat
Advanced Search
AKO Mail
White Pages
Reference
Self-Service
My Personnel
My Finance
My Medical
My Education
Army Libraries
My Travel
My Legal
My Account
My Links
My Profile
My Email Options
Change Password
My Content
Army Communities
Special Staff/FOA
Components
MACOMS
Home → My Medical → My Medical Readiness
Add Page to My Communities
Map
This community has no subordinate communities
My Medical Readiness Calendar
My Medical Readiness Calendar
Nov
December 2002
Jan
SUN MON TUE WED THU FRI SAT
1 2 3 4 5 6 7
8 9 10 11 12 13 14
15 16 17 18 19 20 21
22 23 24 25 26 27 28
29 30 31 1 2 3 4
My Medical Readiness Announcements
Influenza Immunization Information
Influenza immunization is mandatory for all active duty personnel. Contact your supporting primary care clinic to receive this year's immunization. If it has been at least two weeks since you received your influenza immunization, visit your primary care clinic and request that your information be updated in MEDPROS.
DO NOT CONTACT THE AKO HELP DESK
HIV Testing Information
You have a VALID HIV TEST that will expire 08/31/2006. Active duty personnel must obtain a routine HIV test every two years. You may require a new HIV test if you PCS or deploy, OCONUS. More Information?
DO NOT CONTACT THE AKO HELP DESK
DNA Testing Information
You have a DNA Sample in the DNA Repository.
DO NOT CONTACT THE AKO HELP DESK
Dental Readiness Information
You are currently: Dental Non-Deployable.
You need to schedule a dental exam Immediately
MY ANNOUNCEMENTS - Dental Readiness Information
NON-DEPLOYABLE

Dental Readiness

Your Supporting Dental Clinic


Dental Clinics Near You - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Dental Offices Near You
The following are the Dental Clinics in your area. If this list is inaccurate or empty, please contact your Unit Commander for more information. Please do not contact the AKO Help Desk.
Clinic Name | Dental Clinic #1 | Hunter Army AirField DC | Dental Clinic #2 | Dental Clinic #4 | Dental Clinic #5
DSN | 870-8512 | 971-9071 | 454-6249 | 870-6945 | 870-5225
Com Phone | 912-767-8512 | 912-352-5779 | 912-370-6249 | 912-767-6945 | 912-767-5225

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PERSONNEL Readiness

AKO Services
AKO IM
AKO Chat
Advanced Search
AKO Mail
White Pages
Reference

Self-Service
- My Personnel
- My Finance
- My Medical
- My Education
- Army Libraries
- My Travel
- My Legal

My Account
My Links
My Profile
My Email Options
Change Password
My Content

Army Communities
Special Staff/FOA
Components
MACOMS

Home → My Personnel | Add Page to My Communities | Map

This community has no subordinate communities

My Personnel Messages

My Personnel Information:
AKO will serve as the principal gateway to webified, self-service Personnel applications. The My Personnel community is designed to provide soldiers and civilians with quick access the newest and most important applications.
PERSCOM Online

My S-1 - Personnel

- ASK - Assignment Satisfaction Key (Active Duty Enlisted Only)
- OMPF - Official Military Personnel File - On-Line
- Officer Preference Statement
- AHRS PERSTEMPO
- IWRS - Interactive Web Response System
- ATRRS - Army Training Requirements and Resources System
- PERSCOM Officer Career Management Knowledge Center
- G-1 Architecture and Information Assurance
- PAM XXI - Army Force Structure Portal
- WIAS - Worldwide Individual Augmentation System
- Equal Opportunity / Sexual Misconduct Reporting Database
- DALS - Digital Army Library Service
- COOL - Credentialing Opportunities On-Line
- Warrant Officer Recruiting Link
- ARI Survey Panels
- DA Photo - DAPMIS - Dept of Army Photo Mgmt Info System

Career Field Designation (CFD)

My Personnel Announcements

- Active, Guard and Reserve PERSTEMPO data AKO. Go to - PERSTEMPO Counter below
- Welcome to the My Personnel AKO Portal Pag periodically for my information on Self-Service
- OMPF Online is now available. Click on the lin personnel records online.

PERSTEMPO Counter
Number of Deployed Days within the last 365 and 720 days

PERSTEMPO

PERSTEMPO Count

? MORE INFO

Report as of 15 DEC 2002:

- **14** out of 365 days
- **19** out of 730 days
- Last Date of Creditable Deployment: **11 OCT 2002**

Caution: Effective 8 October 2001, the SECDEF suspended the PERSTEMPO $100 a day payment and General Officer management consideration, but directed continued tracking and reporting of PERSTEMPO days.

Note: The data here is usually about 2 days old; longer in some instances (long weekends, holidays, system modifications, etc.). The Army's PERSTEMPO web application is the official database of record.

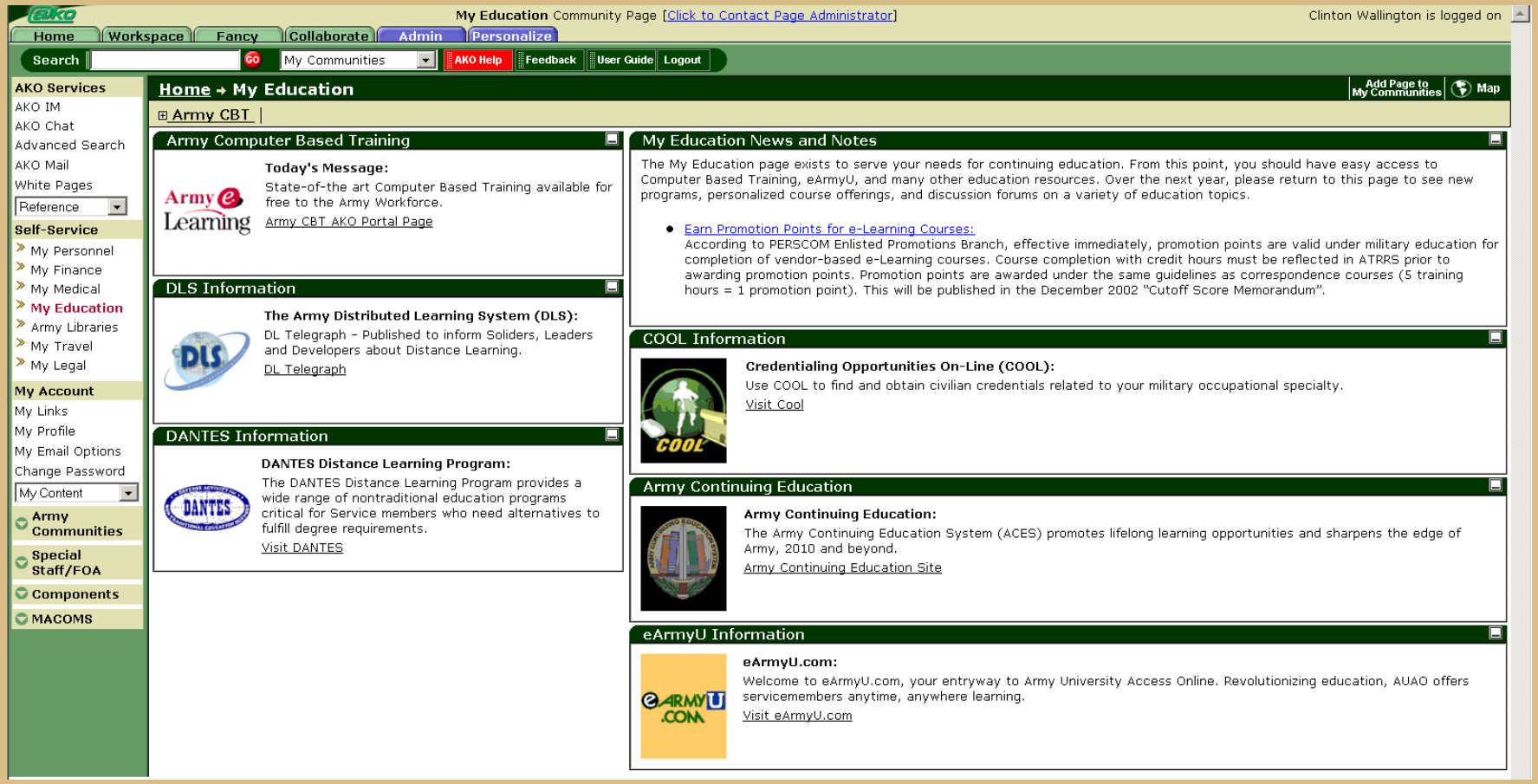
If you have questions regarding this display, please **call the PERSTEMPO Help Desk at DSN 221- 3829/3794/3843/3785 or Commercial (703) 325 - 3829/3794/3843/3785** (7:30 - 16:30 EST).

More detailed guidance is available at the PERSTEMPO Management Web Site (https://www.perscom.army.mil/perstempo).

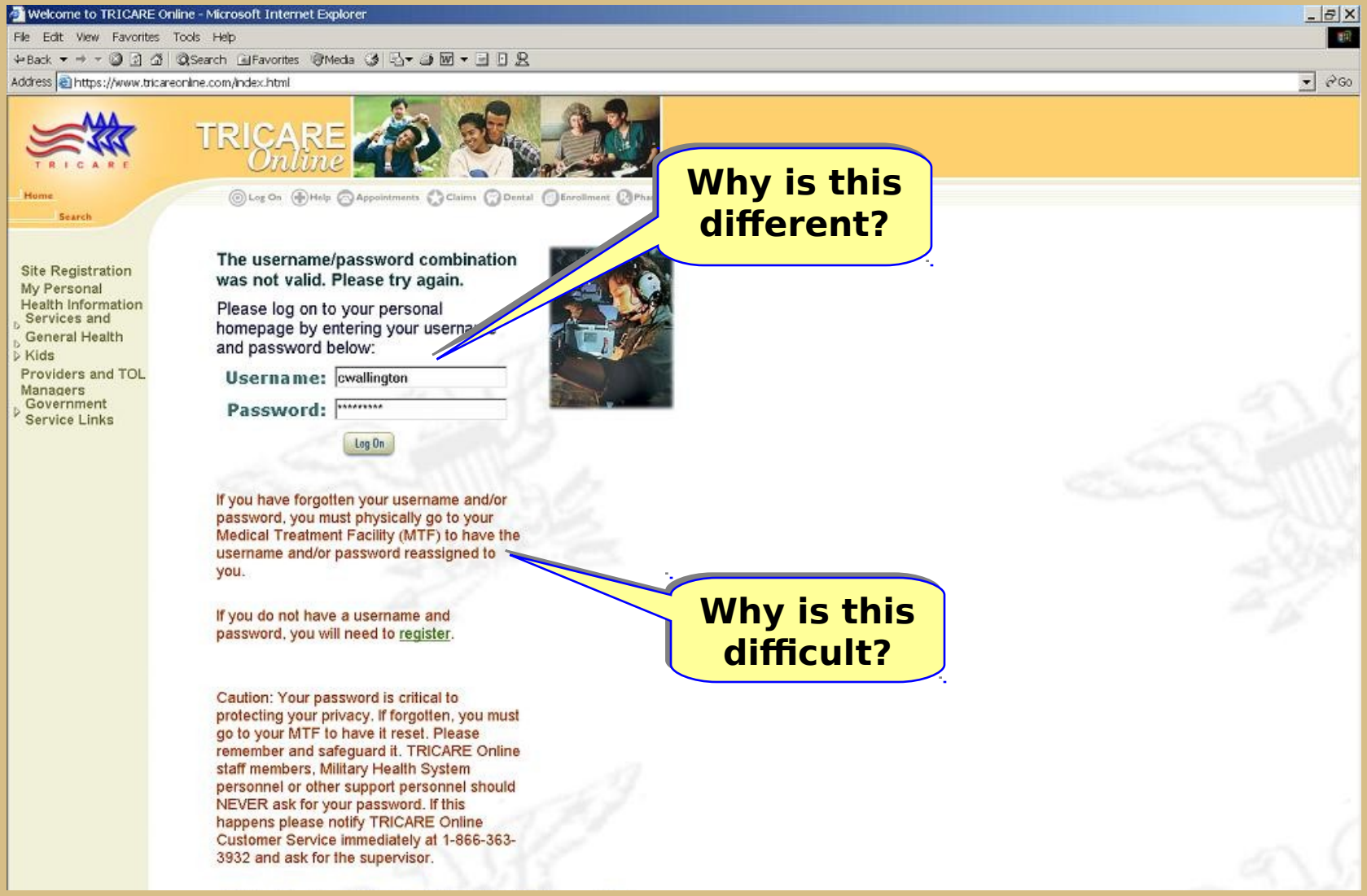
DO NOT CALL THE AKO HELP DESK.

NETCOM / 9th Army Signal Command

PERSONAL Education


My Education Community Page [Click to Contact Page Administrator]
Clinton Wallington is logged on
Home
Workspace
Fancy
Collaborate
Admin
Personalize
Search
My Communities
AKO Help
Feedback
User Guide
Logout
AKO Services
AKO IM
AKO Chat
Advanced Search
AKO Mail
White Pages
Reference
Self-Service
My Personnel
My Finance
My Medical
My Education
Army Libraries
My Travel
My Legal
My Account
My Links
My Profile
My Email Options
Change Password
My Content
Army Communities
Special Staff/FOA
Components
MACOMS
Home → My Education
Add Page to My Communities
Map
Army CBT
Army Computer Based Training
Today's Message:
State-of-the art Computer Based Training available for free to the Army Workforce.
Army CBT AKO Portal Page
DLS Information
The Army Distributed Learning System (DLS):
DL Telegraph - Published to inform Soliders, Leaders and Developers about Distance Learning.
DL Telegraph
DANTES Information
DANTES Distance Learning Program:
The DANTES Distance Learning Program provides a wide range of nontraditional education programs critical for Service members who need alternatives to fulfill degree requirements.
Visit DANTES
My Education News and Notes
The My Education page exists to serve your needs for continuing education. From this point, you should have easy access to Computer Based Training, eArmyU, and many other education resources. Over the next year, please return to this page to see new programs, personalized course offerings, and discussion forums on a variety of education topics.
Earn Promotion Points for e-Learning Courses:
According to PERSCOM Enlisted Promotions Branch, effective immediately, promotion points are valid under military education for completion of vendor-based e-Learning courses. Course completion with credit hours must be reflected in ATRRS prior to awarding promotion points. Promotion points are awarded under the same guidelines as correspondence courses (5 training hours = 1 promotion point). This will be published in the December 2002 "Cutoff Score Memorandum".
COOL Information
Credentialing Opportunities On-Line (COOL):
Use COOL to find and obtain civilian credentials related to your military occupational specialty.
Visit Cool
Army Continuing Education
Army Continuing Education:
The Army Continuing Education System (ACES) promotes lifelong learning opportunities and sharpens the edge of Army, 2010 and beyond.
Army Continuing Education Site
eArmyU Information
eArmyU.com:
Welcome to eArmyU.com, your entryway to Army University Access Online. Revolutionizing education, AUAO offers servicemembers anytime, anywhere learning.
Visit eArmyU.com

AKO Family Disjoints


Welcome to TRICARE Online - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Address https://www.tricareonline.com/index.html
TRICARE Online
Home
Search
Site Registration
My Personal Health Information
Services and
General Health
Kids
Providers and TOL
Managers
Government Service Links
The username/password combination was not valid. Please try again.
Please log on to your personal homepage by entering your username and password below:
Username: cwallington
Password:
Log On
If you have forgotten your username and/or password, you must physically go to your Medical Treatment Facility (MTF) to have the username and/or password reassigned to you.
If you do not have a username and password, you will need to register.
Caution: Your password is critical to protecting your privacy. If forgotten, you must go to your MTF to have it reset. Please remember and safeguard it. TRICARE Online staff members, Military Health System personnel or other support personnel should NEVER ask for your password. If this happens please notify TRICARE Online Customer Service immediately at 1-866-363-3932 and ask for the supervisor.
Why is this different?
Why is this difficult?

NETCOM / 9th Army Signal Command

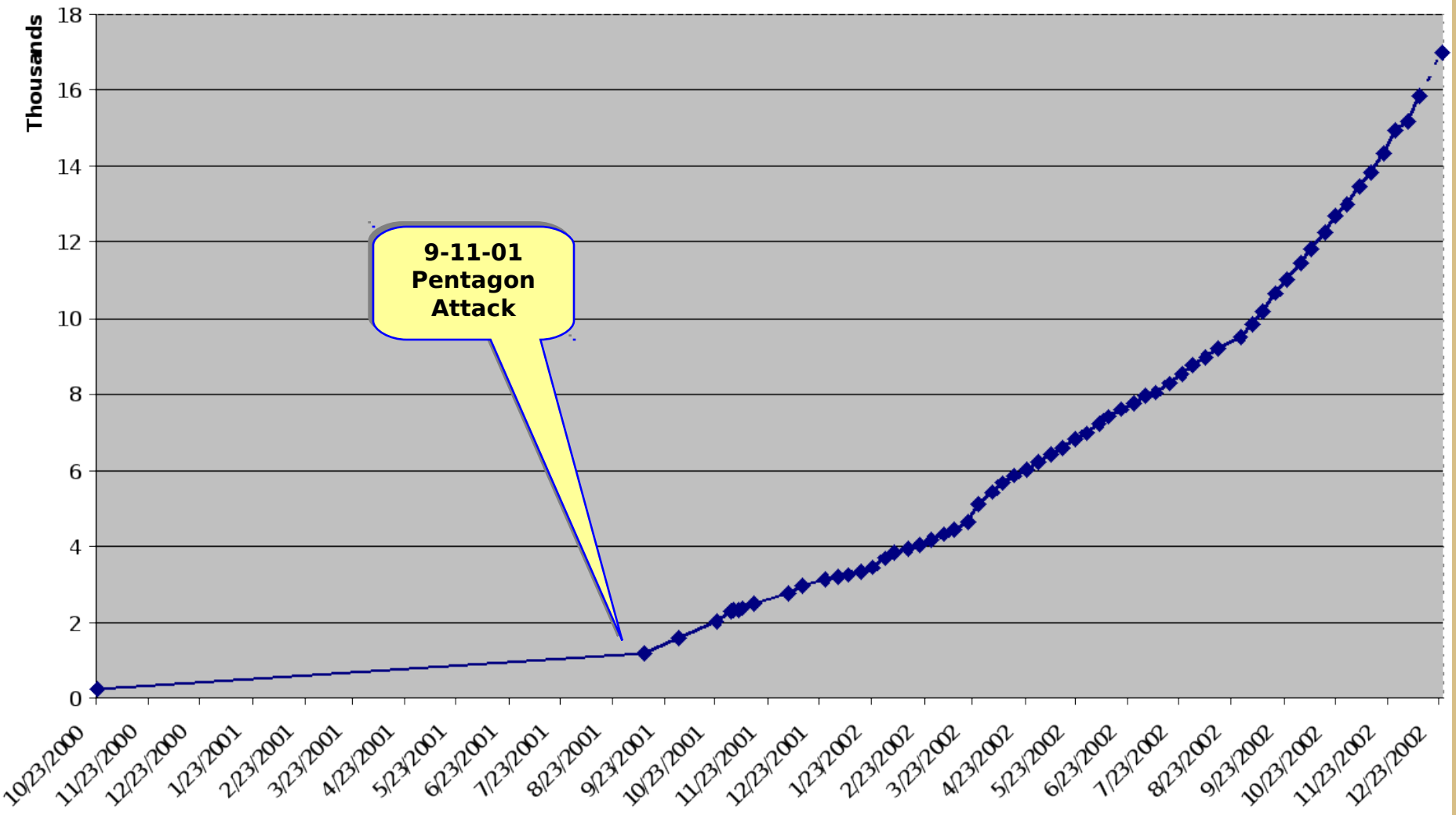
AKO SIPRNET over 19,500 Users

Army Knowledge Online - Microsoft Internet Explorer
File Edit View Favorites Tools Help
@ko-s
The SECARMY Intent
People are the army.
Full Text >>
The Army Vision
Soldiers on point for the nation, persuasive in peace, invincible in war.
Full Text >>
The NCO Vision
An NCO Corps, grounded in heritage, values, and tradition.
Full Text >>
Home MyPage1 Collaborate Admin Create Page
Monday December 16, 2002
Site Search: Go
Personalize User Guide Logout
AKO SERVICES
AKO-S IM
AKO-S Chat
Advanced Search
AKO-S Mail
White Pages
Reference Links
Domestic Weather
International Weather
MY SERVICES
My Links
My Account
Change Password
My Content
COMMUNITIES
Army Leadership
DOD
Joint Staff
Personnel
Intelligence
Operations
Logistics
Army CIO/G-6
Programs
Special Staff/FOA
Components
What's New at AKO-S
The KCC-S is now available!
Click the "Collaborate" tab above to post and share documents.
Foreign Language Resource Center
Now available on the INSCOM community page, visit the Foreign Language Resource Center.
Take the AKO-S Tutorial!
Learn the new features of AKO-S through this brief tutorial. . .
AKO-S Tutorial
Next
My Army Portal
Sponsor Management Console allows you to approve new Guest accounts, or renew, transfer control, or deactivate existing Guest accounts
Sponsor Management Console
My Links
View Links ADD LINKS DELETE LINKS ?HELP
Appian Stats
Big Brother
Management Console
Stats
Search SIPRNET (Hydra)
Army Wide Announcements
Click the "Collaborate" tab above for the new Army Knowledge Collaboration Center - SIPRNET for storage of all documents classified SECRET and below.
My Announcements
No Announcements
New SIPRNET Portal
Check out the new Army KCC-S!
If you have comments or concerns, please send email to postmaster@us.army.smil.mil. Administrators, please send an email request to become a KCC-S community administrator.
AKO-S Concept Search
NEW!
@ko-s Powered by Autonomy
Concept Search
Army Operations Center (AOC): HQDA
Click here to access the Army Operations Center (AOC): HQDA site in a separate browser window.
HQDA and Army Operations Center
Current Official Web Other Administration
Internet

(Unclassified Example)

NETCOM / 9th Army Signal Command

AKO-S Growth



AKO-S Functionals

- ***AKO-S currently provides a place for all the communities of interest for the Army, e.g., Army G1, G2, G3, etc. to post their pertinent community information.***

- ***Comment from the field :***

"Deployed in Afghanistan. Find this capability critical – especially when other servers are down. We can count on your site to be operational."

Thanks,

Deployed Battalion U.S. Army Commander

NETCOM / 9th Army Signal Command

AKO Nested Communities

AKO Knowledge Management

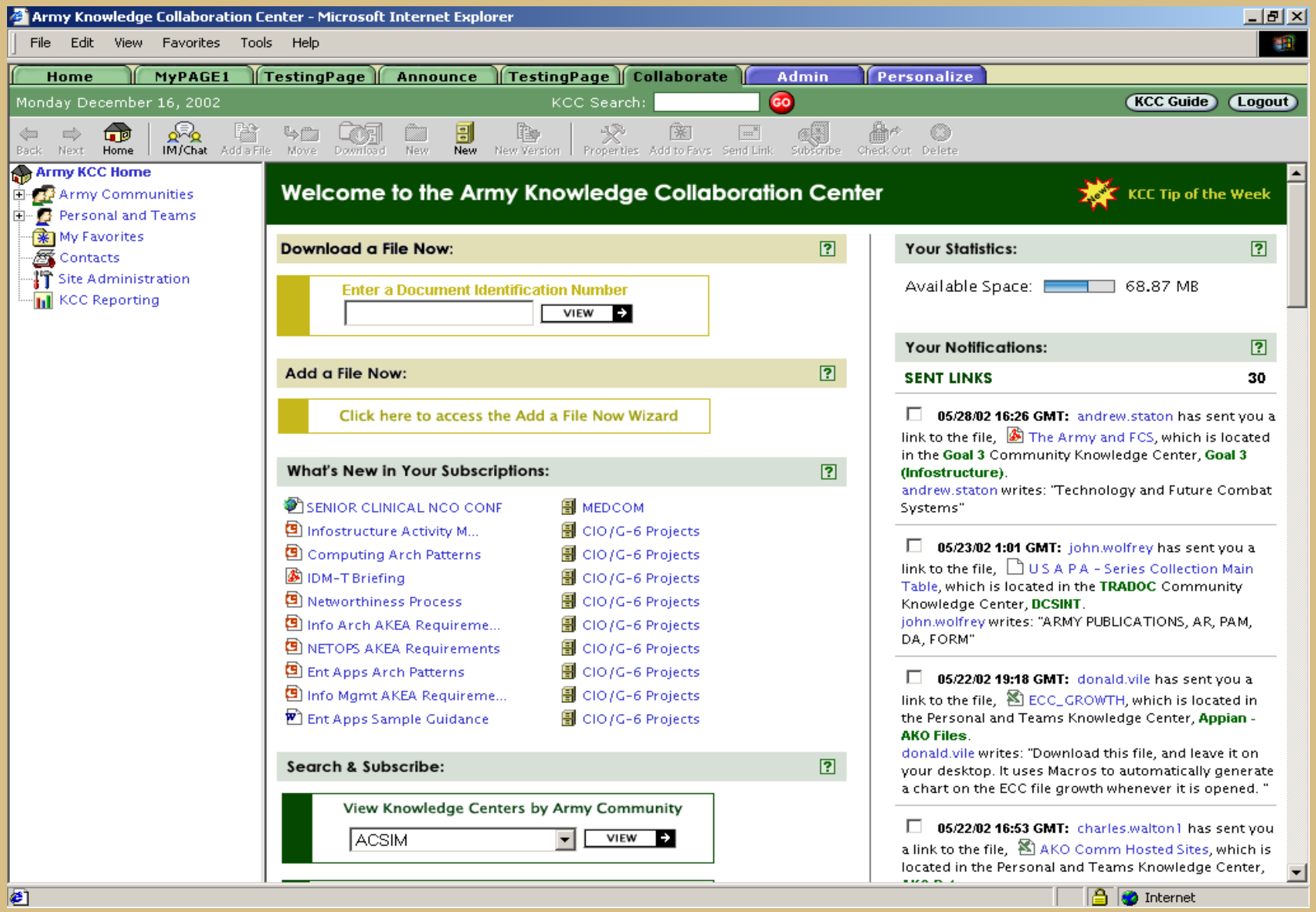
- ***Enterprise-wide collaboration tool***
- ***Searchable central information repository***
- ***Information "Pull"***
  - ***Users must find information they need***
  - ***Soon – information push***
- ***Eliminate large email attachments***
- ***Shared documents accessible by all personnel***

The AKO Portal is solving these challenges with the

Knowledge Collaboration Center!

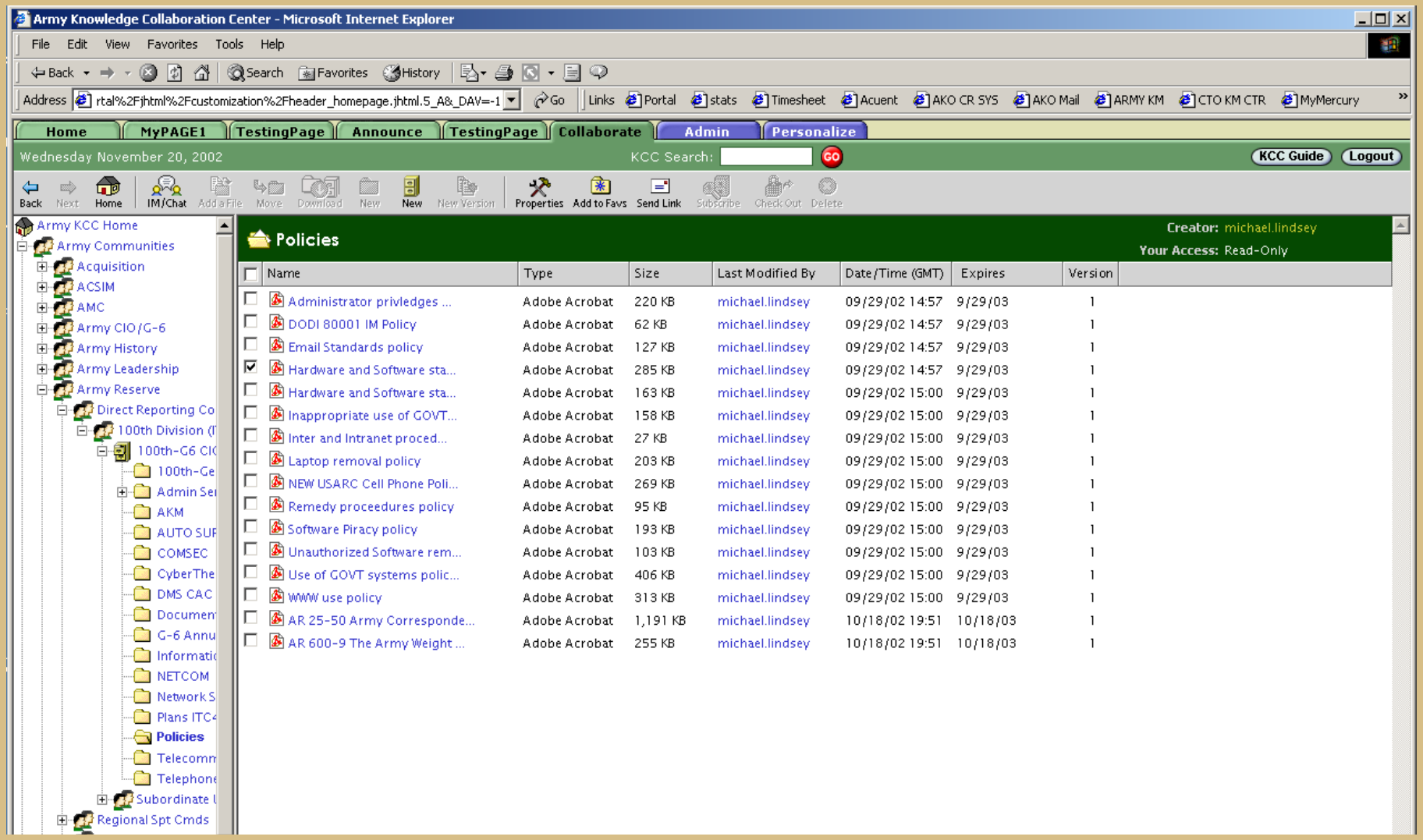
NETCOM / 9th Army Signal Command

Knowledge Collaboration Center

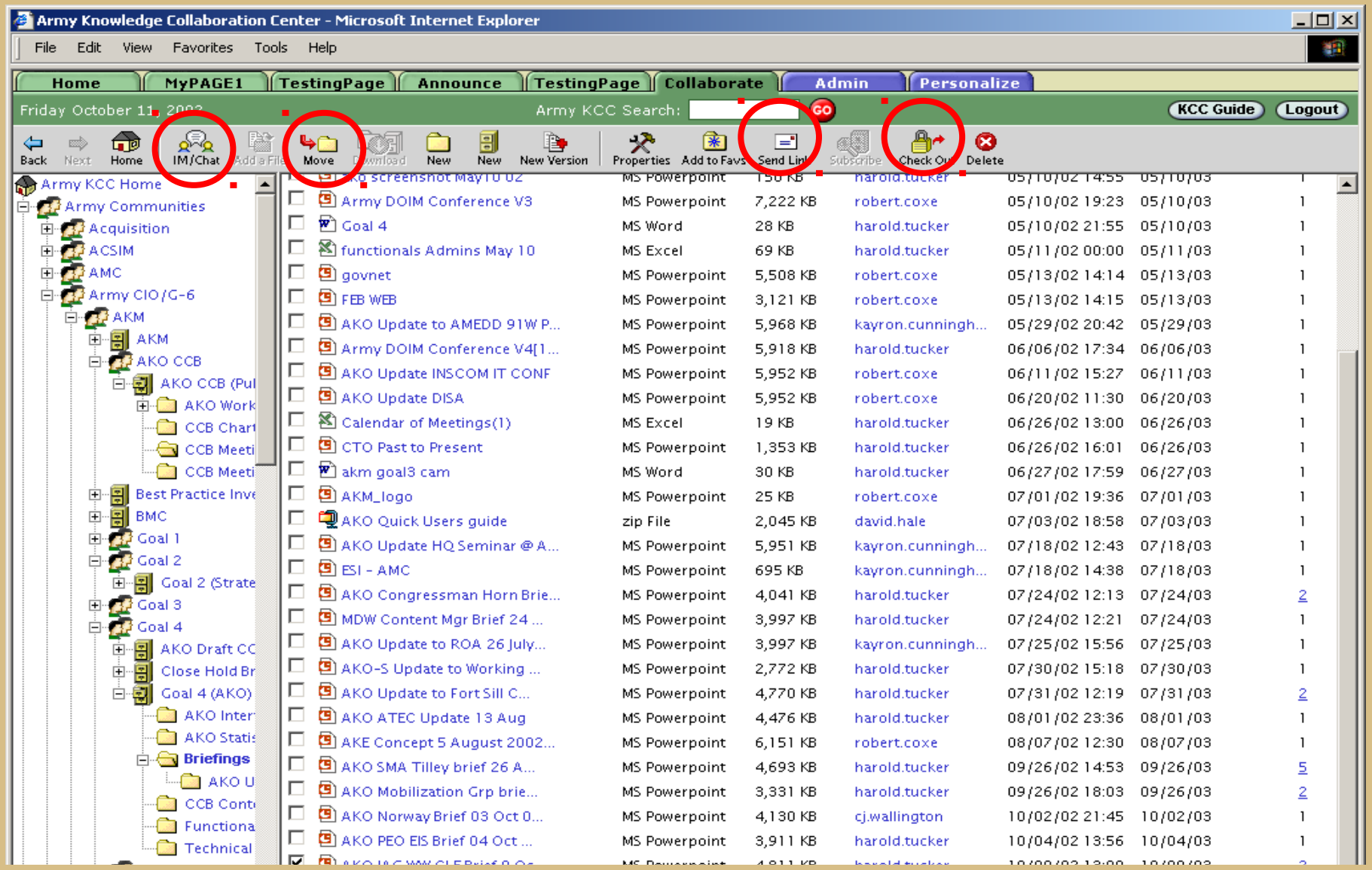

Army Knowledge Collaboration Center - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Home MyPAGE1 TestingPage Announce TestingPage Collaborate Admin Personalize
Monday December 16, 2002
KCC Search: GO
KCC Guide Logout
Back Next Home IM/Chat Add a File Move Download New New New Version Properties Add to Favs Send Link Subscribe Check Out Delete
Army KCC Home
Army Communities
Personal and Teams
My Favorites
Contacts
Site Administration
KCC Reporting
Welcome to the Army Knowledge Collaboration Center
KCC Tip of the Week
Download a File Now:
Enter a Document Identification Number
VIEW
Add a File Now:
Click here to access the Add a File Now Wizard
What's New in Your Subscriptions:
SENIOR CLINICAL NCO CONF
Infostructure Activity M...
Computing Arch Patterns
IDM-T Briefing
Networthiness Process
Info Arch AKEA Requireme...
NETOPS AKEA Requirements
Ent Apps Arch Patterns
Info Mgmt AKEA Requireme...
Ent Apps Sample Guidance
MEDCOM
CIO/G-6 Projects
Search & Subscribe:
View Knowledge Centers by Army Community
ACSIM
VIEW
Your Statistics:
Available Space: 68.87 MB
Your Notifications:
SENT LINKS 30
05/28/02 16:26 GMT: andrew.staton has sent you a link to the file, The Army and FCS, which is located in the Goal 3 Community Knowledge Center, Goal 3 (Infostructure).
andrew.staton writes: "Technology and Future Combat Systems"
05/23/02 1:01 GMT: john.wolfrey has sent you a link to the file, U S A P A - Series Collection Main Table, which is located in the TRADOC Community Knowledge Center, DCSINT.
john.wolfrey writes: "ARMY PUBLICATIONS, AR, PAM, DA, FORM"
05/22/02 19:18 GMT: donald.vile has sent you a link to the file, ECC_GROWTH, which is located in the Personal and Teams Knowledge Center, Appian - AKO Files.
donald.vile writes: "Download this file, and leave it on your desktop. It uses Macros to automatically generate a chart on the ECC file growth whenever it is opened. "
05/22/02 16:53 GMT: charles.walton1 has sent you a link to the file, AKO Comm Hosted Sites, which is located in the Personal and Teams Knowledge Center,
Internet

NETCOM / 9th Army Signal Command

Knowledge Collaboration Cen


Army Knowledge Collaboration Center - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites History
Address rtal%2Fjhtml%2Fcustomization%2Fheader_homepage.jhtml.5_A&_DAV=-1
Go Links Portal stats Timesheet Acuent AKO CR SYS AKO Mail ARMY KM CTO KM CTR MyMercury
Home MyPAGE1 TestingPage Announce TestingPage Collaborate Admin Personalize
Wednesday November 20, 2002
KCC Search: GO
KCC Guide Logout
Back Next Home IM/Chat Add a File Move Download New New New Version Properties Add to Favs Send Link Subscribe Check Out Delete
Army KCC Home
Army Communities
Acquisition
ACSIM
AMC
Army CIO/G-6
Army History
Army Leadership
Army Reserve
Direct Reporting Co
100th Division (I
100th-G6 CIC
100th-Ge
Admin Se
AKM
AUTO SUF
COMSEC
CyberThe
DMS CAC
Documen
G-6 Annu
Informatic
NETCOM
Network S
Plans ITC4
Policies
Telecomm
Telephone
Subordinate U
Regional Spt Cmds
Policies
Creator: michael.lindsey
Your Access: Read-Only
Name Type Size Last Modified By Date/Time (GMT) Expires Version
Administrator privledges ... Adobe Acrobat 220 KB michael.lindsey 09/29/02 14:57 9/29/03 1
DODI 80001 IM Policy Adobe Acrobat 62 KB michael.lindsey 09/29/02 14:57 9/29/03 1
Email Standards policy Adobe Acrobat 127 KB michael.lindsey 09/29/02 14:57 9/29/03 1
Hardware and Software sta... Adobe Acrobat 285 KB michael.lindsey 09/29/02 14:57 9/29/03 1
Hardware and Software sta... Adobe Acrobat 163 KB michael.lindsey 09/29/02 15:00 9/29/03 1
Inappropriate use of GOVT... Adobe Acrobat 158 KB michael.lindsey 09/29/02 15:00 9/29/03 1
Inter and Intranet proced... Adobe Acrobat 27 KB michael.lindsey 09/29/02 15:00 9/29/03 1
Laptop removal policy Adobe Acrobat 203 KB michael.lindsey 09/29/02 15:00 9/29/03 1
NEW USARC Cell Phone Poli... Adobe Acrobat 269 KB michael.lindsey 09/29/02 15:00 9/29/03 1
Remedy proceedures policy Adobe Acrobat 95 KB michael.lindsey 09/29/02 15:00 9/29/03 1
Software Piracy policy Adobe Acrobat 193 KB michael.lindsey 09/29/02 15:00 9/29/03 1
Unauthorized Software rem... Adobe Acrobat 103 KB michael.lindsey 09/29/02 15:00 9/29/03 1
Use of GOVT systems polic... Adobe Acrobat 406 KB michael.lindsey 09/29/02 15:00 9/29/03 1
WWW use policy Adobe Acrobat 313 KB michael.lindsey 09/29/02 15:00 9/29/03 1
AR 25-50 Army Corresponde... Adobe Acrobat 1,191 KB michael.lindsey 10/18/02 19:51 10/18/03 1
AR 600-9 The Army Weight ... Adobe Acrobat 255 KB michael.lindsey 10/18/02 19:51 10/18/03 1

KCC Enhancements


Army Knowledge Collaboration Center - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Home MyPAGE1 TestingPage Announce TestingPage Collaborate Admin Personalize
Army KCC Search:
GO
KCC Guide
Logout
Back Next Home IM/Chat Add a File Move Download New New New Version Properties Add to Favs Send Link Subscribe Check Out Delete
Army KCC Home
Army Communities
Acquisition
ACSIM
AMC
Army CIO/G-6
AKM
AKM
AKO CCB
AKO CCB (Pul
AKO Work
CCB Chart
CCB Meeti
CCB Meeti
Best Practice Inve
BMC
Goal 1
Goal 2
Goal 2 (Strate
Goal 3
Goal 4
AKO Draft CC
Close Hold Br
Goal 4 (AKO)
AKO Inter
AKO Statis
Briefings
AKO U
CCB Cont
Functiona
Technical
Army DOIM Conference V3 MS Powerpoint 7,222 KB robert.coxe 05/10/02 19:23 05/10/03 1
Goal 4 MS Word 28 KB harold.tucker 05/10/02 21:55 05/10/03 1
functionals Admins May 10 MS Excel 69 KB harold.tucker 05/11/02 00:00 05/11/03 1
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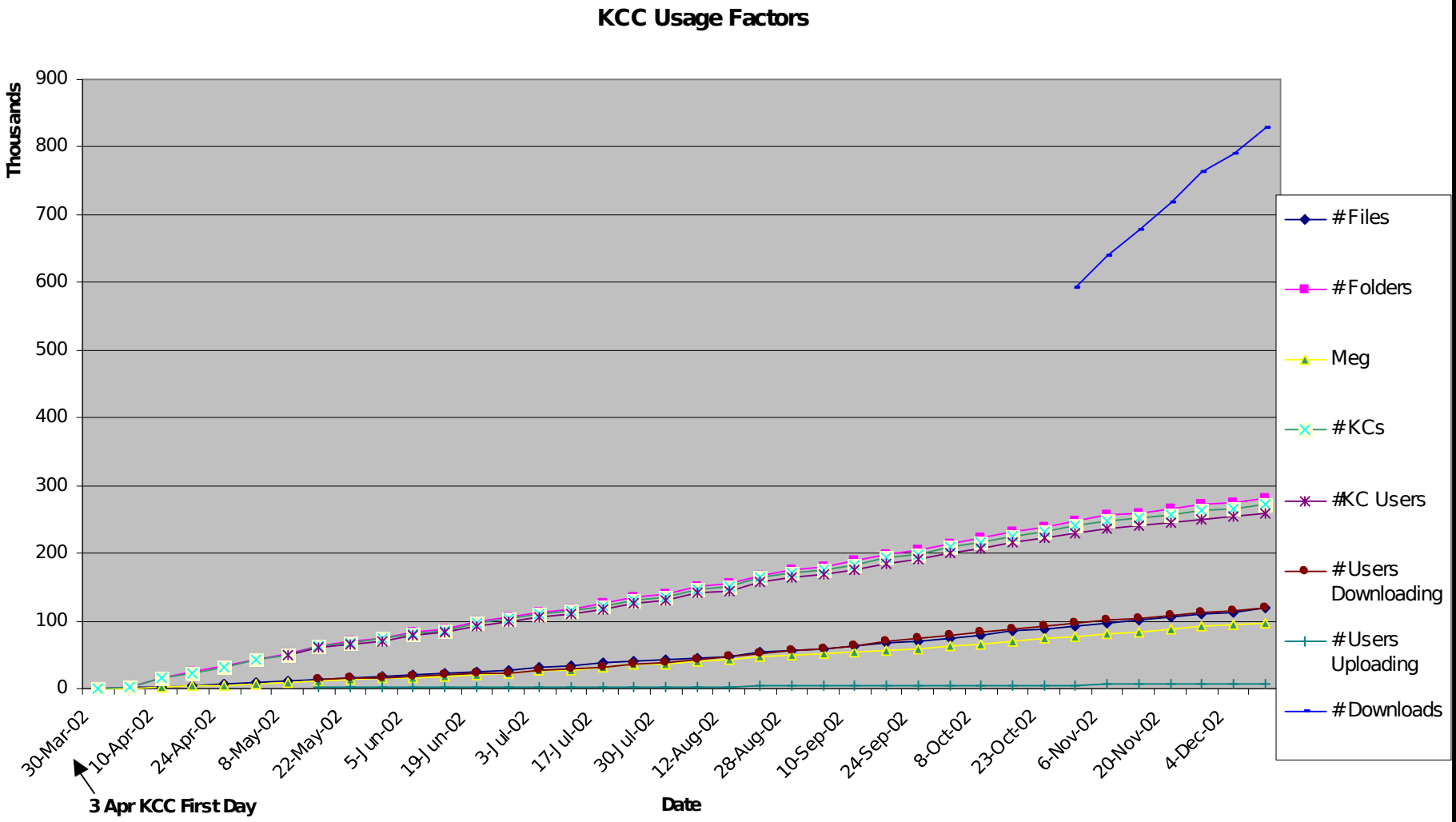
AKO Update to AMEDD 91W P... MS Powerpoint 5,968 KB kayron.cunningh... 05/29/02 20:42 05/29/03 1
Army DOIM Conference V4[1... MS Powerpoint 5,918 KB harold.tucker 06/06/02 17:34 06/06/03 1
AKO Update INSCOM IT CONF MS Powerpoint 5,952 KB robert.coxe 06/11/02 15:27 06/11/03 1
AKO Update DISA MS Powerpoint 5,952 KB robert.coxe 06/20/02 11:30 06/20/03 1
Calendar of Meetings(1) MS Excel 19 KB harold.tucker 06/26/02 13:00 06/26/03 1
CTO Past to Present MS Powerpoint 1,353 KB harold.tucker 06/26/02 16:01 06/26/03 1
akm goal3 cam MS Word 30 KB harold.tucker 06/27/02 17:59 06/27/03 1
AKM_logo MS Powerpoint 25 KB robert.coxe 07/01/02 19:36 07/01/03 1
AKO Quick Users guide zip File 2,045 KB david.hale 07/03/02 18:58 07/03/03 1
AKO Update HQ Seminar @ A... MS Powerpoint 5,951 KB kayron.cunningh... 07/18/02 12:43 07/18/03 1
ESI - AMC MS Powerpoint 695 KB kayron.cunningh... 07/18/02 14:38 07/18/03 1
AKO Congressman Horn Brie... MS Powerpoint 4,041 KB harold.tucker 07/24/02 12:13 07/24/03 2
MDW Content Mgr Brief 24 ... MS Powerpoint 3,997 KB harold.tucker 07/24/02 12:21 07/24/03 1
AKO Update to ROA 26 July... MS Powerpoint 3,997 KB kayron.cunningh... 07/25/02 15:56 07/25/03 1
AKO-S Update to Working ... MS Powerpoint 2,772 KB harold.tucker 07/30/02 15:18 07/30/03 1
AKO Update to Fort Sill C... MS Powerpoint 4,770 KB harold.tucker 07/31/02 12:19 07/31/03 2
AKO ATEC Update 13 Aug MS Powerpoint 4,476 KB harold.tucker 08/01/02 23:36 08/01/03 1
AKE Concept 5 August 2002... MS Powerpoint 6,151 KB robert.coxe 08/07/02 12:30 08/07/03 1
AKO SMA Tilley brief 26 A... MS Powerpoint 4,693 KB harold.tucker 09/26/02 14:53 09/26/03 5
AKO Mobilization Grp brie... MS Powerpoint 3,331 KB harold.tucker 09/26/02 18:03 09/26/03 2
AKO Norway Brief 03 Oct 0... MS Powerpoint 4,130 KB cj.wallington 10/02/02 21:45 10/02/03 1
AKO PEO EIS Brief 04 Oct ... MS Powerpoint 3,911 KB harold.tucker 10/04/02 13:56 10/04/03 1

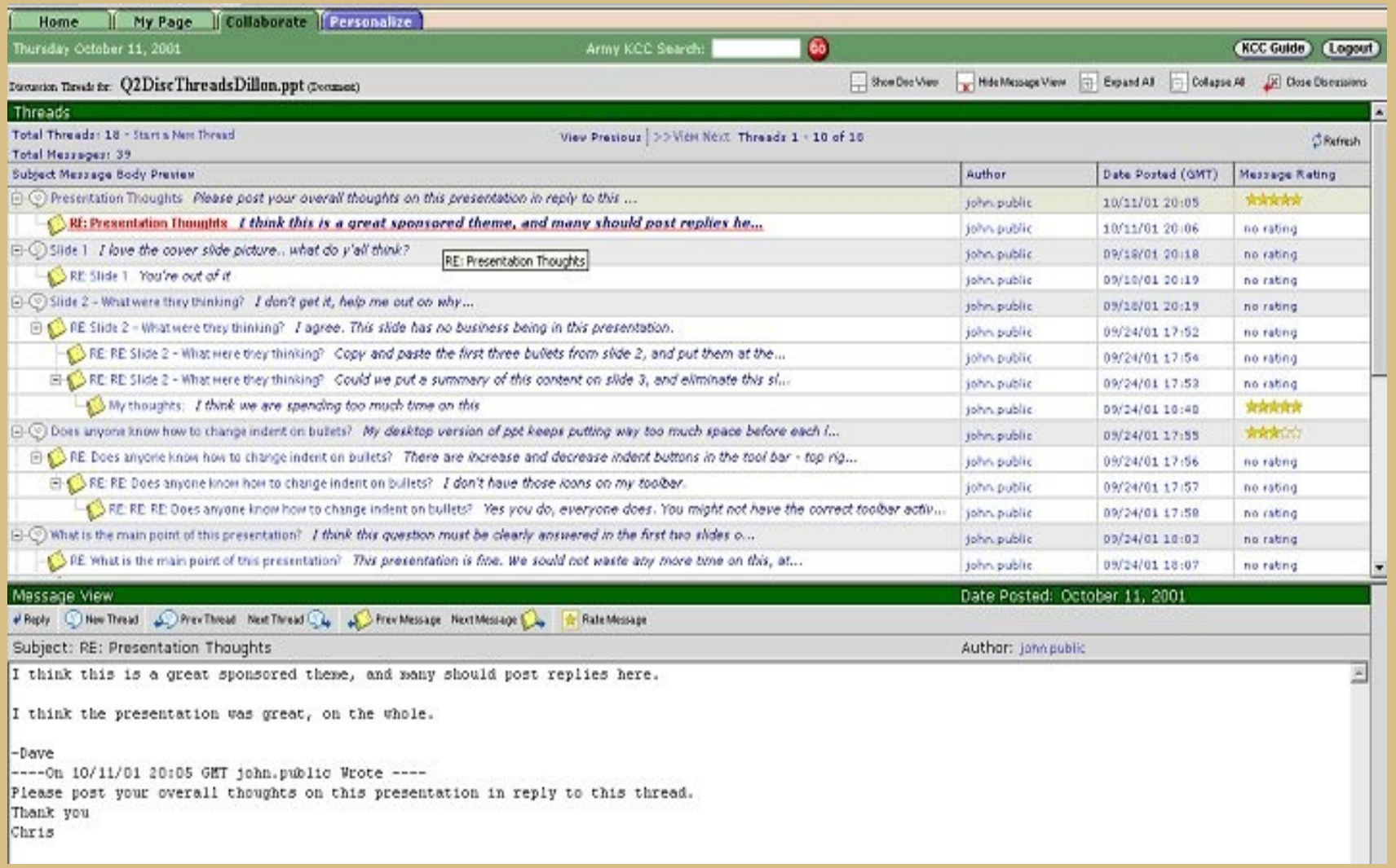
NETCOM / 9th Army Signal Command

Collaboration Center Usage



AKO Threaded Discussion

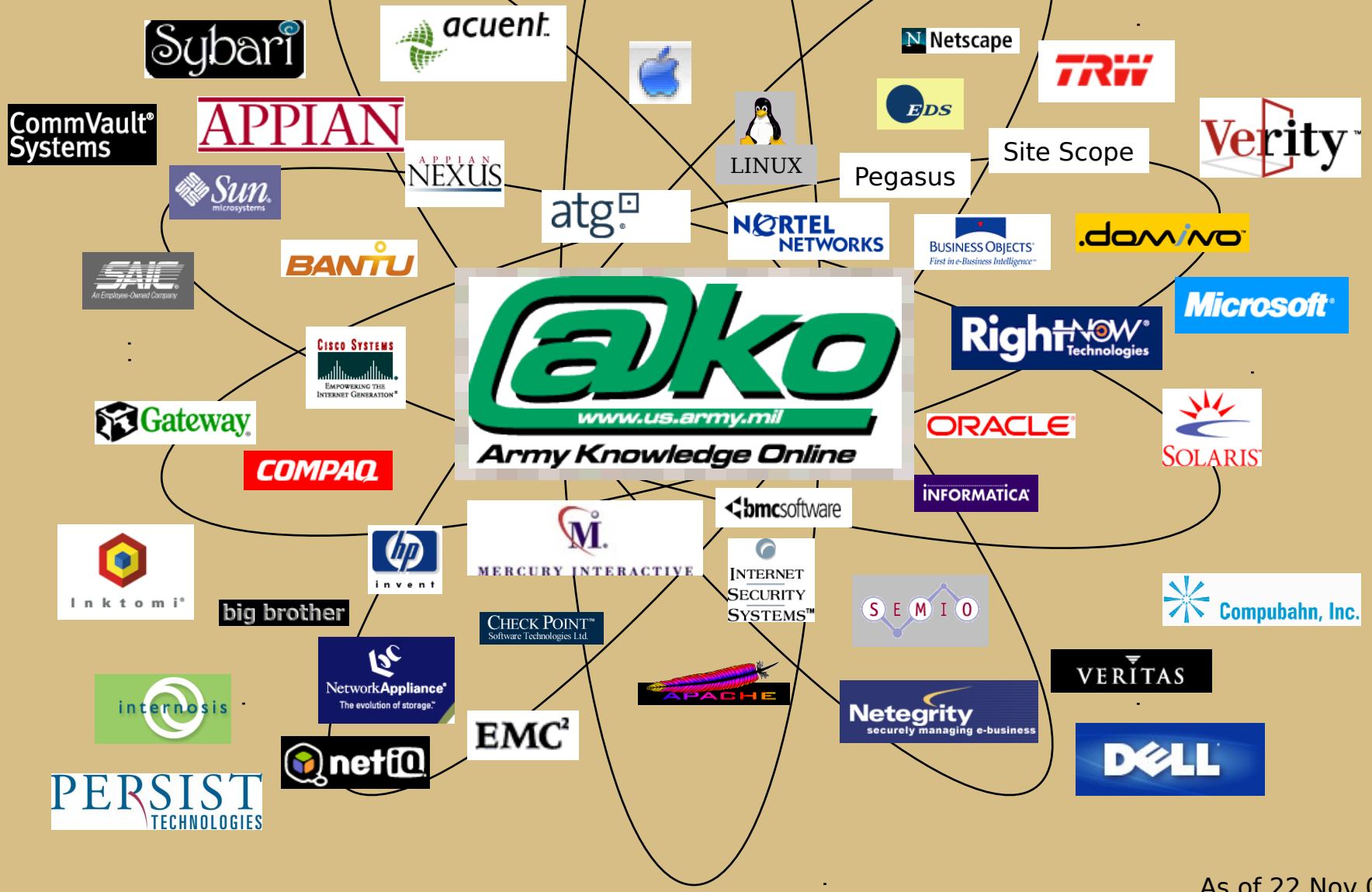
(Delivery in January 2003)


Home
My Page
Collaborate
Personalize
Thursday October 11, 2001
Army KCC Search:
KCC Guide
Logout
Discussion Threads for: Q2DiscThreadsDillon.ppt (Document)
Show Doc View
Hide Message View
Expand All
Collapse All
Close Discussions
Threads
Total Threads: 18 - Start a New Thread
Total Messages: 39
View Previous | >>View Next Threads 1 - 10 of 10
Refresh
Subject Message Body Preview
Author
Date Posted (GMT)
Message Rating
Presentation Thoughts Please post your overall thoughts on this presentation in reply to this ... john public 10/11/01 20:05
RE: Presentation Thoughts I think this is a great sponsored theme, and many should post replies he... john public 10/11/01 20:06 no rating
Slide 1 I love the cover slide picture.. what do y'all think? john public 09/10/01 20:18 no rating
RE: Slide 1 You're out of it john public 09/10/01 20:19 no rating
Slide 2 - What were they thinking? I don't get it, help me out on why... john public 09/10/01 20:19 no rating
RE: Slide 2 - What were they thinking? I agree. This slide has no business being in this presentation. john public 09/24/01 17:52 no rating
RE: RE: Slide 2 - What were they thinking? Copy and paste the first three bullets from slide 2, and put them at the... john public 09/24/01 17:54 no rating
RE: RE: Slide 2 - What were they thinking? Could we put a summary of this content on slide 3, and eliminate this sl... john public 09/24/01 17:53 no rating
My thoughts: I think we are spending too much time on this john public 09/24/01 10:40
Does anyone know how to change indent on bullets? My desktop version of ppt keeps putting way too much space before each i... john public 09/24/01 17:55
RE: Does anyone know how to change indent on bullets? There are increase and decrease indent buttons in the tool bar - top rig... john public 09/24/01 17:56 no rating
RE: RE: Does anyone know how to change indent on bullets? I don't have those icons on my toolbar. john public 09/24/01 17:57 no rating
RE: RE: RE: Does anyone know how to change indent on bullets? Yes you do, everyone does. You might not have the correct toolbar activ... john public 09/24/01 17:58 no rating
What is the main point of this presentation? I think this question must be clearly answered in the first two slides o... john public 09/24/01 18:03 no rating
RE: What is the main point of this presentation? This presentation is fine. We could not waste any more time on this, at... john public 09/24/01 18:07 no rating
Message View
Date Posted: October 11, 2001
Reply
New Thread
Prev Thread
Next Thread
Prev Message
Next Message
Rate Message
Subject: RE: Presentation Thoughts
Author: john public
I think this is a great sponsored theme, and many should post replies here.
I think the presentation was great, on the whole.
-Dave
----On 10/11/01 20:05 GMT john.public Wrote ----
Please post your overall thoughts on this presentation in reply to this thread.
Thank you
Chris

Future Capabilities

1. CAC/PKI Integration
2. Digital Signature Integration
3. White-Boarding Capabilities
4. KCC: Group/Role-Based Security
5. Instant Messaging & Advanced Concepts
6. Paperless XML Forms
7. Army Yellow Pages
8. Discussion Group
9. Team Space
10. User Explicit Personalization for Targeted Information
11. AKO Lite
12. KCC: Workflow w/Signatures
13. Calendar
14. Syndicated News Content
15. COTS Application Integration
16. Template Pages & Upgrade page for PCS/Co Cdrs etc
17. Survey Campaign Process
18. Wireless
19. KCC: Document Recommendations
20. Conferencing Services
21. KCC: Document Agent Channels
22. Joint Interoperability to AKO Portal
23. Community owners create targeted msgs

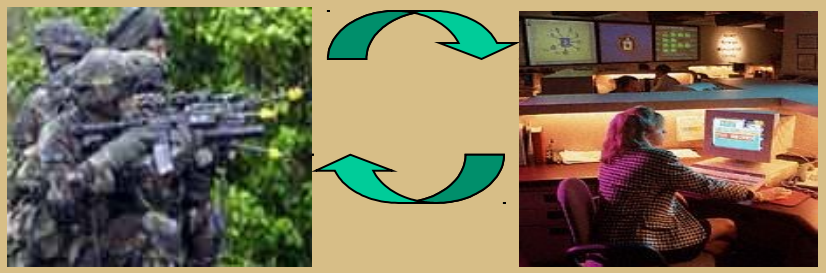
AKO Allies



As of 22 Nov 02

Conclusion

- Background
- AKO
- AKO-S
- KCC
- AKO Future



Points of Contact

- LTC Roderick Wade roderick.wade@us.army.
- MAJ Bob Zoppa robert.zoppa@us.army.mil
- MAJ C.J. Wallington cj.wallington@us.army.mil

- MAJ Kevin Wheatley kevin.wheatley@us.army.mil

Backup

Army CTO Disaster Recovery (DR) Vision

- Protect the CTO Data Center
- Prepare for Catastrophic Loss
- Ensure Continuity of Operations (COOP), and Continuity of Business (COB)
- Load Balanced Operation
- Surge Capable in Worse Case Scenario
- Overarching Principles
  - Transformational in Scope
  - Enterprise in perspective
  - Practical in Execution

DR Requirements

- AKO Fort Belvoir site is being upgraded to improve local survivability and reliability
- Selected a hardened and geographically dispersed DR facility
- Service Level Management (SLM) implemented at both (AKO & DR) sites
- Initial implementation is an Active/Passive (failover) configuration (June 2003)
- Objective End State is an Active/Active configuration (TBD)

The CTO Enterprise Enclave Information Assurance Defense in Depth Status

- **Fort Belvoir DOIM Top Level Architecture (TLA)** - Ongoing
- **Firewall -** Upgrade Firewall scheduled - Nov 02
- **Intrusion Detection System** - Network sensors established - Ongoing
  - TNOSC – Operational
  - CTO – In Progress completion 30 Nov 02
- **AKCC Account Type Restriction** - 1 Dec 02
- **Industry Best Practices and Procedures in IA** - Ongoing
  - IAVA Compliance
  - System hardened (O/S and Services)
  - Objective Architecture will employ Defense in Depth strategy
- **DITSCAP**
  - CTO network NIPRnet/SIPRnet - Aug 01 (completed)
  - Upgrading AKO/CTO DITSCAP - in progress/ongoing
  - Organizational level (CTO) - in progress/ongoing